



BOSCH

Message from Robert Bosch LLC Regarding Tech 2 Counterfeit Products

March 20, 2009

Robert Bosch LLC
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www.boschdiagnostics.com

Attention Tech 2 Diagnostic Tool Users and Aftermarket Service Providers:

It has come to the attention of Robert Bosch LLC that counterfeit Tech 2 testers, CANdi modules and MDIs are being offered for sale to service technicians worldwide, often by on-line sellers.

Equipment not purchased from authorized Bosch distributor channels:

- ▶ Is not approved by Robert Bosch LLC for use in diagnosing vehicles
- ▶ **May damage on-vehicle electronic systems.** Robert Bosch LLC will not be responsible for any such damage
- ▶ Is not backed by Robert Bosch LLC service agreements or warranties
- ▶ May not be validated for use with the GM Technical Information System (TIS 2 Web) and therefore **may not be able to incorporate future software downloads**

Sale of counterfeit equipment may carry criminal and civil penalties.

Feel free to contact Bosch Technical Support at (800) 321-4889 ext.4 to discuss this issue if you question a product's authenticity.

Yours sincerely,

Robert Bosch LLC

Message from Robert Bosch LLC Regarding Tech 2 Counterfeit Products

April 2, 2009

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Attention: Tech 2 Diagnostic Tool Users and Aftermarket Service Providers

Subject: Clarification of ACDelco TechConnect Article on Counterfeits

The ACDelco TechConnect Newsletter March/April Vol.16 No.2 had an article addressing Counterfeit Tech 2 products. This article is on page 2 of the newsletter. The article was incorrect with regard to the following counterfeit-identifying design feature statement:

Statement – “An authentic CANdi module uses aluminum inserts on the cable (A), not brass(B)”. Also stated, “Plus, the cable connectors of some counterfeit modules have brass inserts. The real modules use aluminum inserts”.

Correction – The manufacturer of the authentic CANdi module has verified that the connectors are manufactured with either gold-plated or nickel-plated brass material connectors. You will find a mix among produced product.

The use of gold or nickel-plated connectors does not affect the performance of the product. Please disregard this product design feature in identifying counterfeit CANdi modules.

The other design feature variances noted in the ACDelco article are valid and can still be used in determining CANdi module authenticity.

Yours sincerely,

Robert Bosch LLC