OTC 3109 Update Instructions

Date of Release: December 31, 2012

New Software ID: 9044

Previous Software ID: 4346, 5109

Verify Scan Tool Software Version

1. Connect the Scan Tool to an OBD II vehicle and turn the key to the ON position.
2. The Scan Tool will automatically display the I/M Monitors and Codes. Press the ←**BACK** button to return to the Main Menu.
3. Tap the ▼**ERASE** button until System Setup is highlighted and press **ENTER**.
4. Tap the ▼**ERASE** button until Tool Information is highlighted and press **ENTER**.
5. View the SW ID. If it is 9044 then continue this update.

Install Scanning Suite

1. If Scanning Suite is already installed on your computer, proceed to **Update Scanning Suite**.

2. If Scanning Suite is not already installed, install it using the Scanning Suite CD included in your kit. Insert the CD into the CD or DVD drive on your computer. If the CD does not run automatically, open My Computer, then open the CD and double click **Setup.exe**.

3. When installation begins, select your desired language and click **OK**.

4. Continue to click **Next** until Scanning Suite has completed installation. Use the default settings at each step.

5. When the installation is complete, click **Finish** to exit.

Update Scanning Suite

It is important to keep Scanning Suite up to date. Newer releases of software for your OTC Scan Tools may only be available with the most recent version of Scanning Suite. **Be sure scanning Suite is up to date before continuing**.
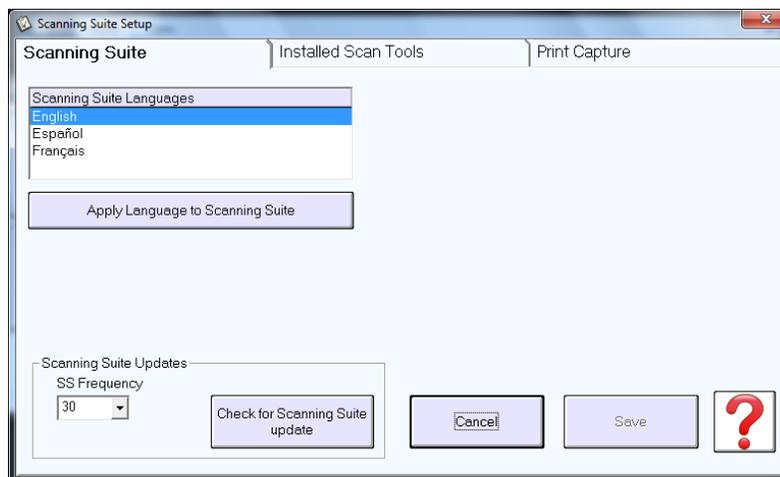
1. Double click the **Scanning Suite Launchpad** icon on your desktop to open Scanning Suite. If you do not have the icon on your desktop, you can find it by going to **Start Menu/All Programs/Scanning Suite/OTC**.
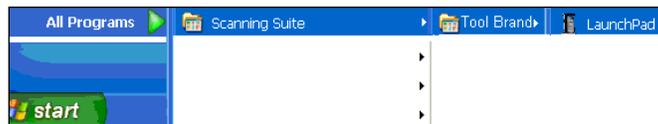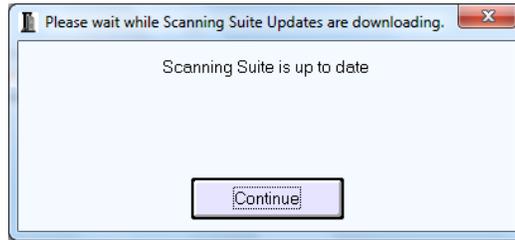

2. Click **Setup.**

3. Click on **Check for Scanning Suite update**.

4. If an update was not found, click **Continue**. Next, click **Cancel** to exit setup then exit Scanning Suite. Proceed to **Update the Scan Tool**.

> Please wait while Scanning Suite Updates are downloading.
>
> Scanning Suite is up to date
>
> Continue

5. If an update was found, on the Download Status screen click **OK**.   Windows may ask you to allow the Scanning Suite Setup program to run. Allow it to run.

> Download Status
>
> Download Complete
>
> OK
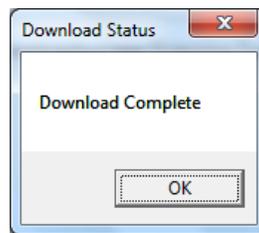
6. Scanning Suite installation will start. Select the desired language and click **OK**.

> OTC Scanning Suite - InstallShield Wizard
>
> Select the language for the installation from the choices below.
>
> English (United States)
>
> OK   Cancel

7. Continue to click **Next** until Scanning Suite has completed installation. Use the default setting at each step. Note: On the License Agreement screen, be sure to select "I accept the terms in the license agreement" before clicking **Next**.

8. When the installation is complete, click **Finish** to exit.
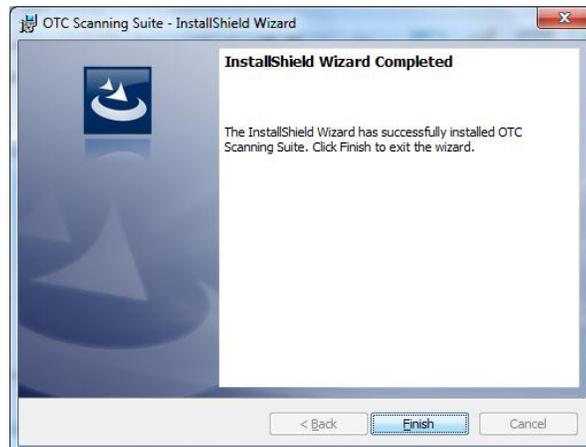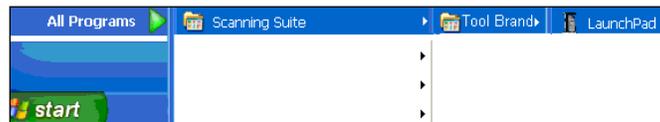
Update the Scan Tool

1. Double click the **Scanning Suite Launchpad** icon on your desktop to open Scanning Suite.
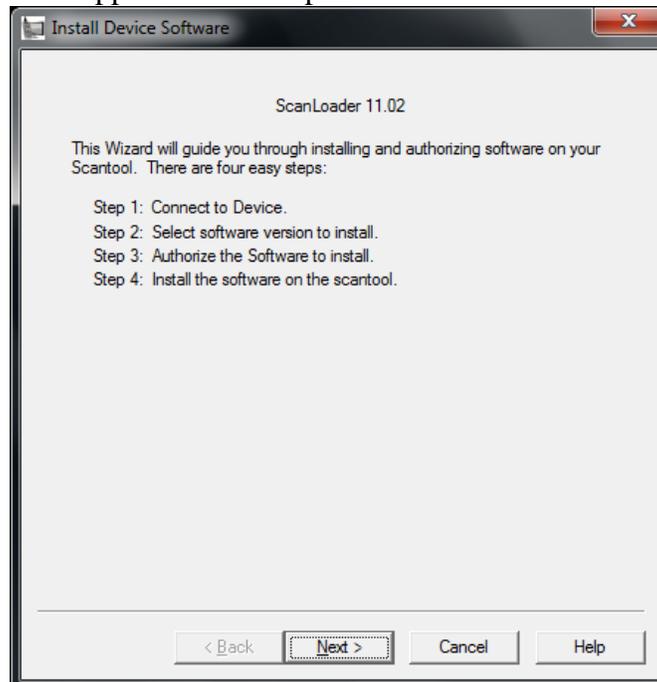

   If you do not have the icon on your desktop, you can find it by going to **Start Menu/All Programs/Scanning Suite/OTC**.
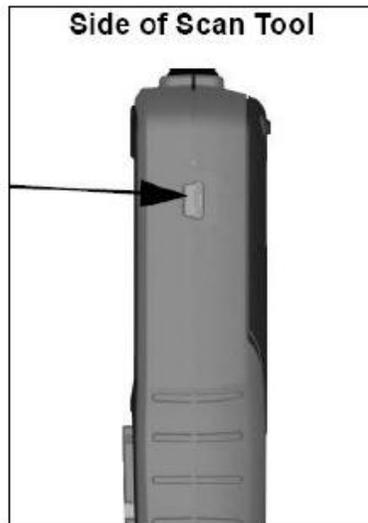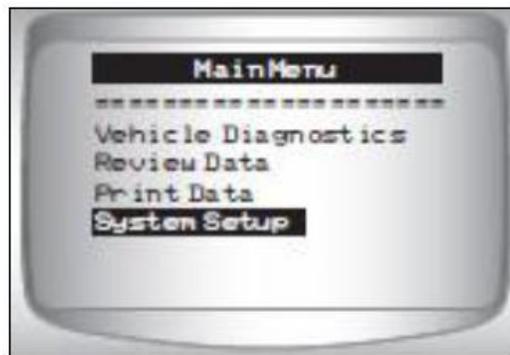

2. Click **Tool Update.**

3. The ScanLoader application will open. Click **Next** to continue.

**4.** Connect your Scan Tool to the PC using the USB cable.

Side of Scan Tool

5. The Scan Tool will power on. Tap the ▼**ERASE** button until System Setup is highlighted. Press **Enter**.

MainMenu

Vehicle Diagnostics
Review Data
Print Data
System Setup

6. Tap the ▼**ERASE** button until Program Mode is highlighted. Press Enter. The Scan Tool displays "PROGRAM MODE See User Manual".

7.

System Setup

Language Setup   ↑
Tool Information
Display Test
Keypad Test
Memory Test
Program Mode
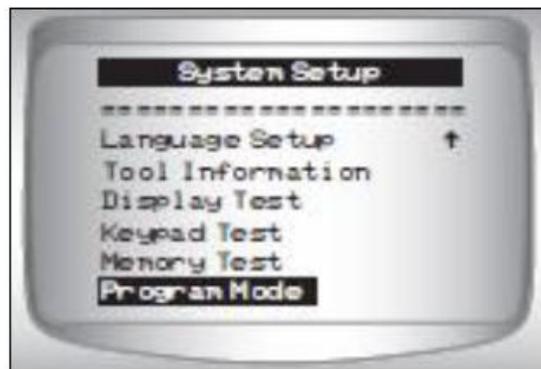
8. If this is the first time updating your Scan Tool, Windows may begin installing the USB drivers. Wait until Windows completes before continuing.

9. Verify that your computer is connected to the internet. Check the option for Scanning Suite to **Automatically** connect to the device and click **Next**.
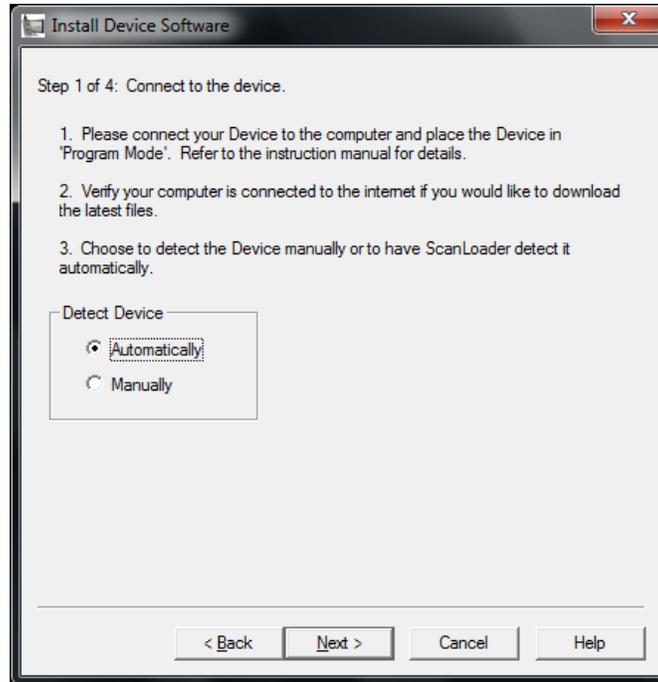

10. Scanning Suite will download version information from our server and begin searching virtual COM ports for the device. (Please make note: Your communications port may show up as a different number than what you see below.)
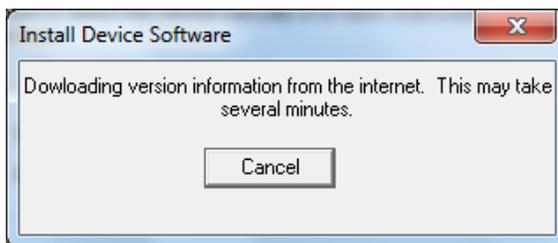

Note: If Scanning Suite cannot find the device, you will see a "could not connect to the device" message. If this occurs, try using a different USB port or check Windows Device Manger to ensure the drivers are properly installed and a virtual COM port was created for the Scan Tool.
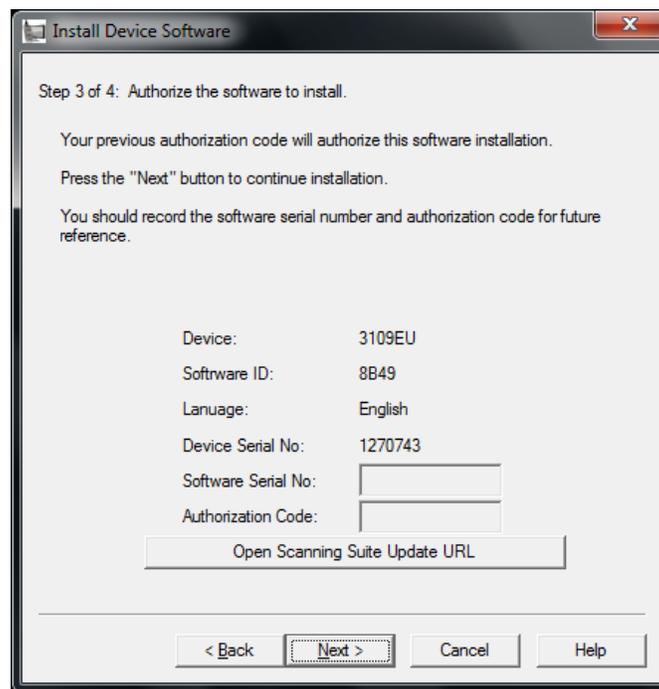
11. Once Scanning Suite is connected to the device, a version list will be displayed. Choose the most recent version and click **Next**.
  a. If there are no updates for your Scan Tool, Scanning Suite will display a message informing you that there are no updates available. At this time, Tool Update will exit.
  b. If the Scan Tool already has the most current software version installed, the version shown will identify it is already installed. You may reinstall the current version to your Scan Tool by clicking **Next** or click **Cancel** to cancel the update.
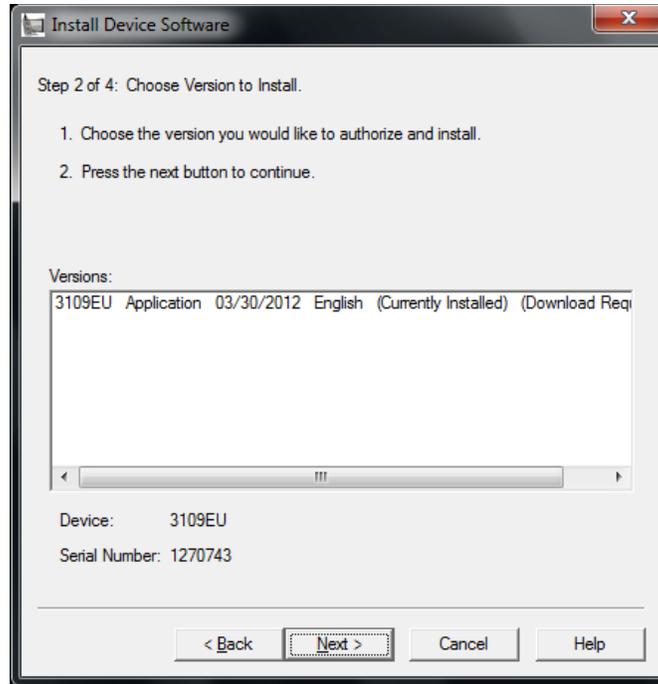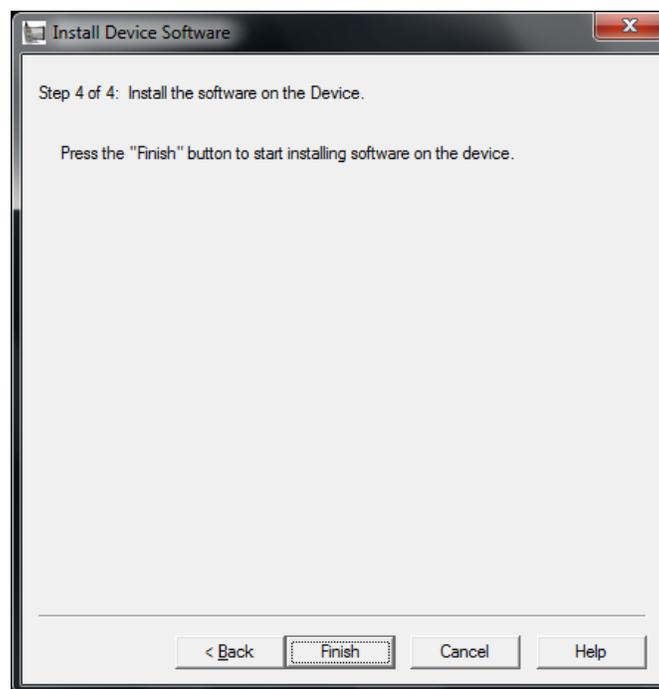

**12.** Scanning Suite may download the files from our update server. This may take several minutes.
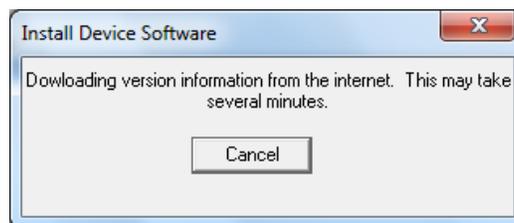
13. Once the files are downloaded, you will need to authorize the software. Since this is a free update, the software serial number and authorization code are not required. Click **Next** to install the new software onto the Scan Tool.

Install Device Software

Step 3 of 4: Authorize the software to install.

Your previous authorization code will authorize this software installation.

Press the "Next" button to continue installation.

You should record the software serial number and authorization code for future reference.

Device:	3109EU
Softrware ID:	8B49
Lanuage:	English
Device Serial No:	1270743
Software Serial No:	
Authorization Code:	

Open Scanning Suite Update URL

< Back   Next >   Cancel   Help

14. Click **Finish** to begin the installation.

Install Device Software

Step 4 of 4: Install the software on the Device.

Press the "Finish" button to start installing software on the device.

< Back   Finish   Cancel   Help

15. The old program will be erased and the new program will be installed. You can track the download process with the progress bar that will be displayed on your PC. Also note the scan tool will now display "Programming" with a progress bar graphic moving across the screen. Please do not power off the tool or exit the program until the update is complete. Part of the programming process is to wipe the tool clean, and prematurely exiting the program can render the tool inoperable. You will be prompted when the tool has completed the download, and at this point is ready to use on a vehicle.
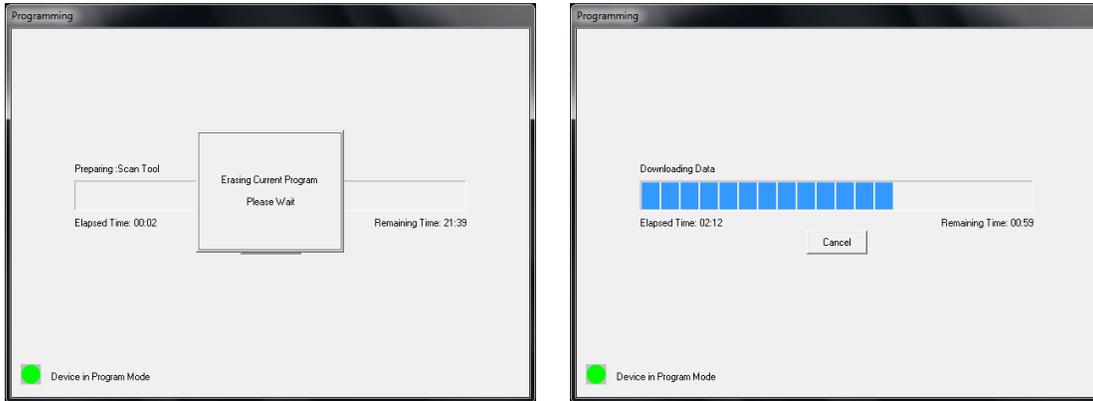
16. The update will normally take about one minute. Click **Done** once completed.
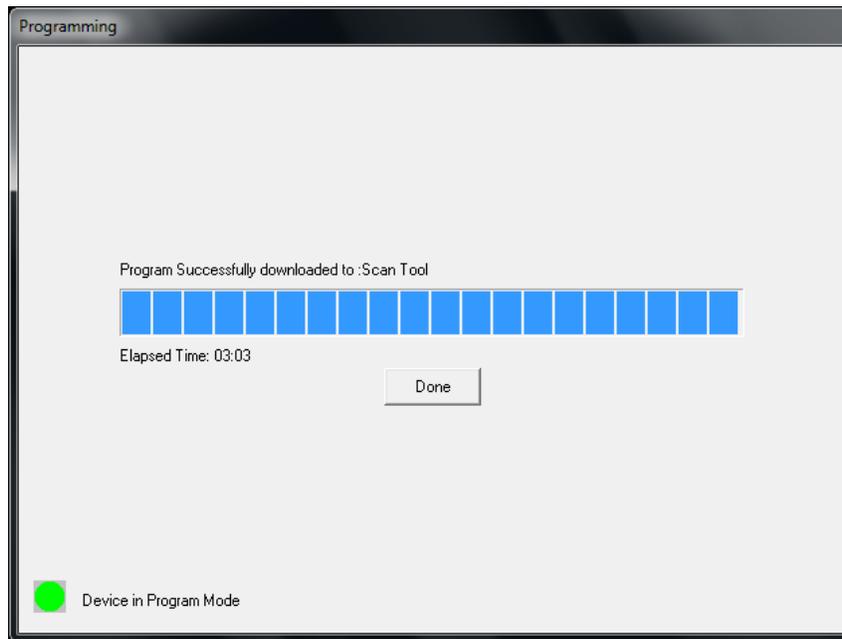
17. The update is complete and the Scan Tool will display Success. You may now disconnect the Scan Tool and close the Scanning Suite application.