

OTC 3111 Update Instructions

Date of Release: December 20, 2012

New Software ID: 4A14 Previous Software ID: 5923, 27C4, or 8A88

Verify Scan Tool Software Version

- 1. Connect the Scan Tool to an OBD II vehicle and turn the key to the ON position.
- 2. The Scan Tool will display the Main Menu.
- **3.** Tap the **▼ERASE** button until System Setup is highlighted and press **ENTER**.
- 4. Tap the **VERASE** button until Tool Information is highlighted and press **ENTER**.
- 5. View the SW ID. If it is not 4A14 then continue this update.

Install Scanning Suite

- 1. If Scanning Suite is already installed on your computer, proceed to **Update Scanning Suite**.
- 2. If Scanning Suite is not already installed, install it using the Scanning Suite CD included in your kit. Insert the CD into the CD or DVD drive on your computer. If the CD does not run automatically, open My Computer, then open the CD and double click **Setup.exe**.
- 3. When installation begins, select your desired language and click OK.
- **4.** Continue to click **Next** until Scanning Suite has completed installation. Use the default settings at each step.
- 5. When the installation is complete, click **Finish** to exit.

Update Scanning Suite

It is important to keep Scanning Suite up to date. Newer releases of software for your OTC Scan Tools may only be available with the most recent version of Scanning Suite. **Be sure scanning Suite is up to date before continuing**.

1. Double click the Scanning Suite Launchpad icon on your desktop to open Scanning Suite. If you do not have the icon on your desktop, you can find it by going to Start Menu/All Programs/Scanning Suite/OTC.

All Programs 👂	👼 Scanning Suite 🔹 🕨		Tool Brand	E	LaunchPad
	•	·			
	•	·			
🛃 start	•	•			

2. Click Setup.



3. Click on **Check for Scanning Suite update**.

Scanning Suite Setup		
Scanning Suite	Installed Scan Tools	Print Capture
Scanning Suite Languages English Español Français		
Apply Language to Scan	ning Suite	
Scanning Suite Updates SS Frequency 30 • Che	eck for Scanning Suite update	

4. If an update was not found, click **Continue**. Next, click **Cancel** to exit setup then exit Scanning Suite. Proceed to **Update the Scan Tool**.



5. If an update was found, on the Download Status screen click **OK**. Windows may ask you to allow the Scanning Suite Setup program to run. Allow it to run.

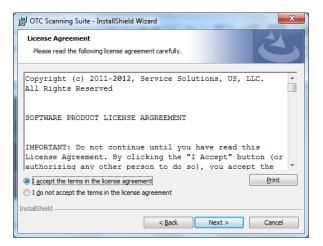
Download Status
Download Complete
ОК

6. Scanning Suite installation will start. Select the desired language and click OK.

OTC Scanning Suite - InstallShield Wizard				
ځ	Select the language for the installation from the choices below.			
	English (United States) 🔹			
	OK Cancel			

7. Continue to click **Next** until Scanning Suite has completed installation. Use the default setting at each step. Note: On the License Agreement screen, be sure to select "I accept the terms in the license agreement" before clicking **Next**.

2	Welcome to the InstallShield Wizard for OTC Scanning Suite
0	The InstallShield(R) Wizard will install OTC Scanning Suite on your computer. To continue, click Next.
	WARNING: This program is protected by copyright law and international treaties.
	< Back Next > Cancel



8. When the installation is complete, click **Finish** to exit.



Update the Scan Tool

1. Double click the Scanning Suite Launchpad icon on your desktop to open Scanning Suite.



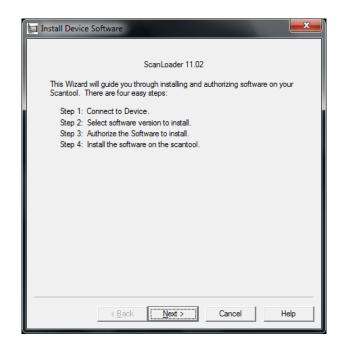
If you do not have the icon on your desktop, you can find it by going to **Start Menu/All Programs/Scanning Suite/OTC**.

All Programs 👂	👼 Scanning Suite	Þ	📻 Tool Brand	📕 LaunchPad
		+		
		+		
🛃 start		+		

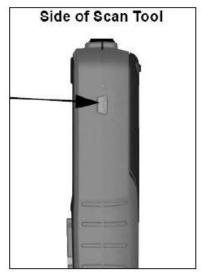
2. Click Tool Update.



3. The ScanLoader application will open. Click Next to continue.



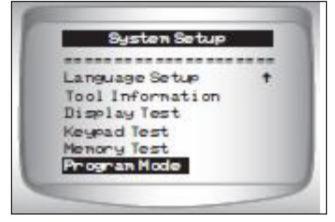
4. Connect your Scan Tool to the PC using the USB cable.



5. The Scan Tool will power on. Tap the **▼ERASE** button until System Setup is highlighted. Press **Enter**.

Vehicle Diagnostics Review Data
Print Data System Setup

6. Tap the **▼ERASE** button until Program Mode is highlighted. Press Enter. The Scan Tool displays "PROGRAM MODE See User Manual".



- 7. If this is the first time updating your Scan Tool, Windows may begin installing the USB drivers. Wait until Windows completes before continuing.
- 8. Verify that your computer is connected to the internet. Check the option for Scanning Suite to Automatically connect to the device and click Next.

🔛 Install Device Software				
Step 1 of 4: Connect to the d	levice.			
	evice to the computer and place the Device in the instruction manual for details.			
 Verify your computer is connected to the internet if you would like to download the latest files. 				
Choose to detect the Device manually or to have ScanLoader detect it automatically.				
Detect Device				
Automatically Manually				
< <u>B</u> ac	k <u>N</u> ext > Cancel Help			

9. Scanning Suite will download version information from our server and begin searching virtual COM ports for the device. (Please make note: Your communications port may show up as a different number than what you see below.)

Install Device Software	Connect to Device.
Dowloading version information from the internet. This may take several minutes.	Connecting to Device on: COM 3
Cancel	Cancel

Note: If Scanning Suite cannot find the device, you will see a "could not connect to the device" message. If this occurs, try using a different USB port or check Windows Device Manger to ensure the drivers are properly installed and a virtual COM port was created for the Scan Tool.

- **10.** Once Scanning Suite is connected to the device, a version list will be displayed. Choose the most recent version and click **Next**.
 - a. If there are no updates for your Scan Tool, Scanning Suite will display a message informing you that there are no updates available. At this time, Tool Update will exit.
 - b. If the Scan Tool already has the most current software version installed, the version shown will identify it is already installed. You may reinstall the current version to your Scan Tool by clicking **Next** or click **Cancel** to cancel the update.

Install Device Software	x
Step 2 of 4: Choose Version to Install.	
 Choose the version you would like to authorize and install. 	
2. Press the next button to continue.	
Versions:	
3111 Application 05/24/2012 English (Currently Installed)	
Device: 3111	
Serial Number: 21633521	
< Back Next > Cancel H	elp

11. Scanning Suite may download the files from our update server. This may take several minutes.

Install Device Software	×
Dowloading version information from the interne several minutes.	t. Thismaytake
Cancel	

12. Once the files are downloaded, you will need to authorize the software. Since this is a free update, the software serial number and authorization code are not required. Click **Next** to install the new software onto the Scan Tool.

🔛 Install Devic	e Software	×			
Step 3 of 4: Authorize the software to install.					
Your previous authorization code will authorize this software installation.					
Press the "N	Press the "Next" button to continue installation.				
You should record the software serial number and authorization code for future reference.					
	Device:	3111			
	Softrware ID:	4A14			
	Lanuage:	English			
	Device Serial No:	21633521			
	Software Serial No:				
	Authorization Code:				
	Open Scanning	Suite Update URL			
	< Back Nex	t > Cancel Help			

13. Click **Finish** to begin the installation.

Step 4 of 4: Install the software on the Device.
Step 4 of 4. Install the software of the Device.
Press the "Finish" button to start installing software on the device.
< <u>B</u> ack Finish Cancel Help

14. The old program will be erased and the new program will be installed. You can track the download process with the progress bar that will be displayed on your PC. Also note the scan tool will now display "Programming" with a progress bar graphic moving across the screen. Please do not power off the tool or exit the program until the update is complete. Part of the programming process is to wipe the tool clean, and prematurely exiting the program can render the tool inoperable. You will be prompted when the tool has completed the download, and at this point is ready to use on a vehicle.

Programming			Programming		
Prepaing Scan Tool	– Erasing Current Program Please Wait	Remaining Time: 21:39	Downloading Data	2 Cancel	Remaining Time: 00.59
Device in Program Mode			Device in Program Mode	Lancei	

15. The update will normally take about one minute. You will be prompted when the tool has completed the download. Click **Done** once completed.

Programming	
Program Successfully downloaded to :Scan Tool	
Elapsed Time: 03:03 Done	
Device in Program Mode	

16. The update is complete and the Scan Tool will display Success. You may now disconnect the Scan Tool and close the Scanning Suite application. The tool is now ready to use on a vehicle.

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